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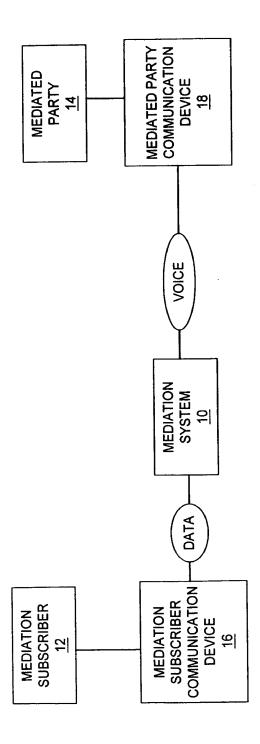


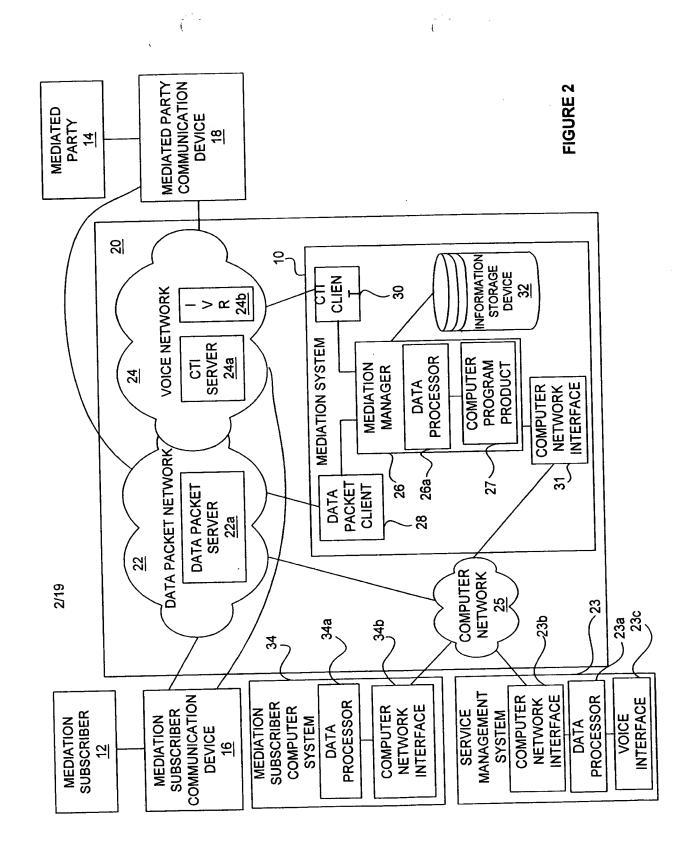
FIGURE 1

Atty Dkt: 073612.0104

Method and System for Facilitating

Mediated Communication

Inventor: Richard L. Schwartz et al.

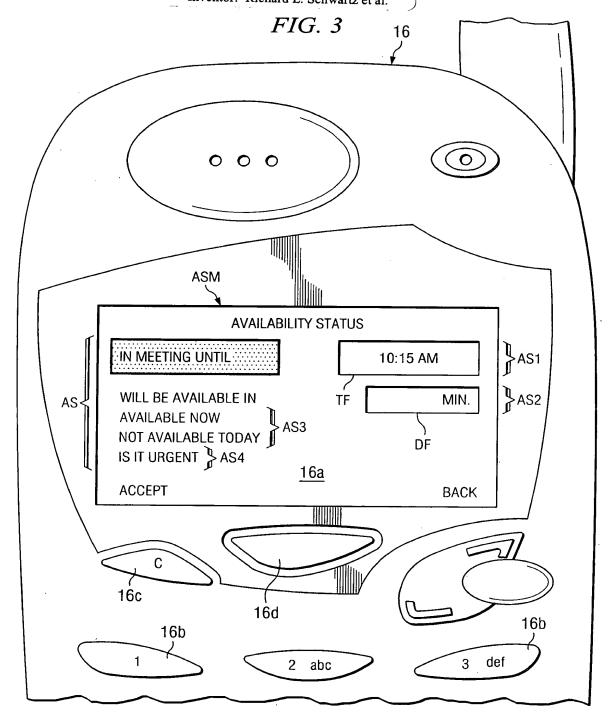


Atty Dkt: 073612.0104

Method and System for Facilitating

Mediated Communication

Inventor: Richard L. Schwartz et al.



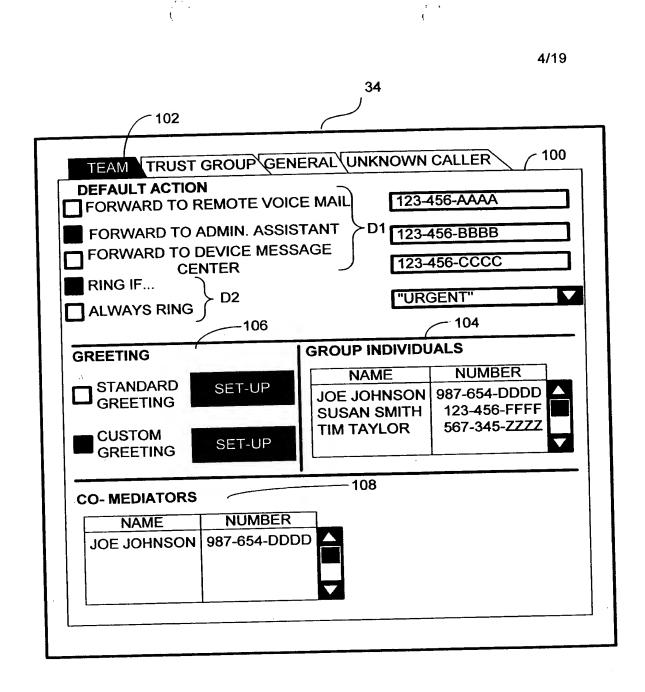
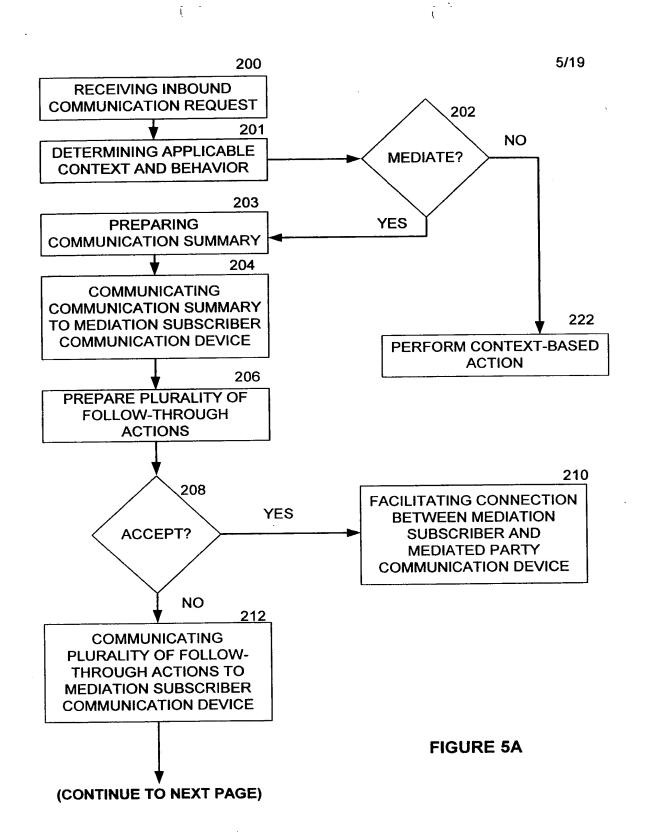


FIGURE 4



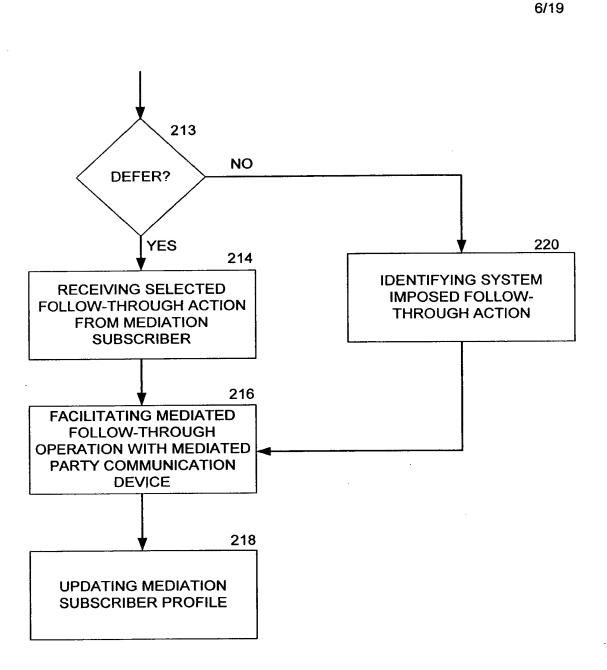


FIGURE 5B

16a BACK

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**E**2

16d

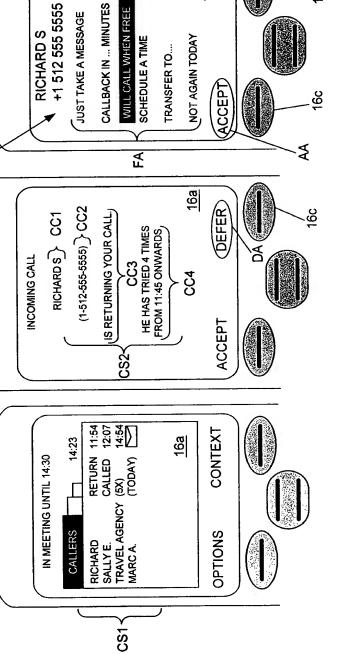


FIGURE 6

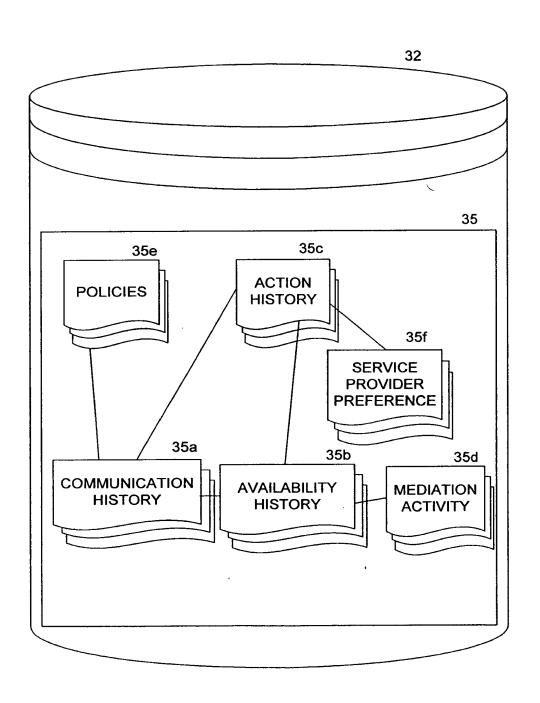


FIGURE 7

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## UPDATING MEDIATION SUBSCRIBER PROFILE

ARCHIVING INBOUND COMMUNICATION INFORMATION 220a

ARCHIVING AVAILABILITY
ASSOCIATED WITH INBOUND
COMMUNICATION
220b

ARCHIVING FOLLOW-THROUGH ACTION ASSOCIATED WITH INBOUND COMMUNICATION 220c

220

FIGURE 8

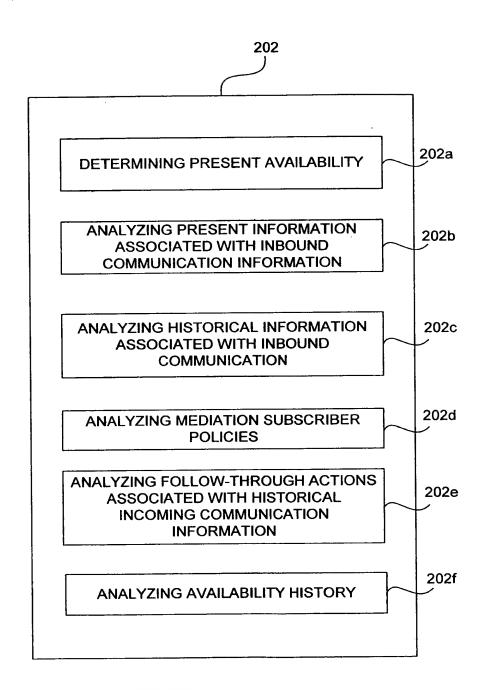
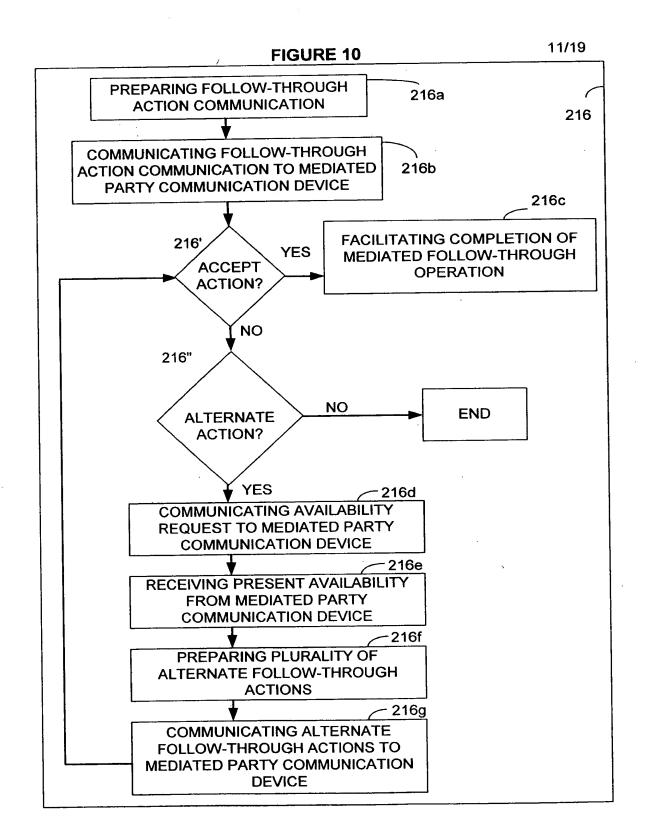
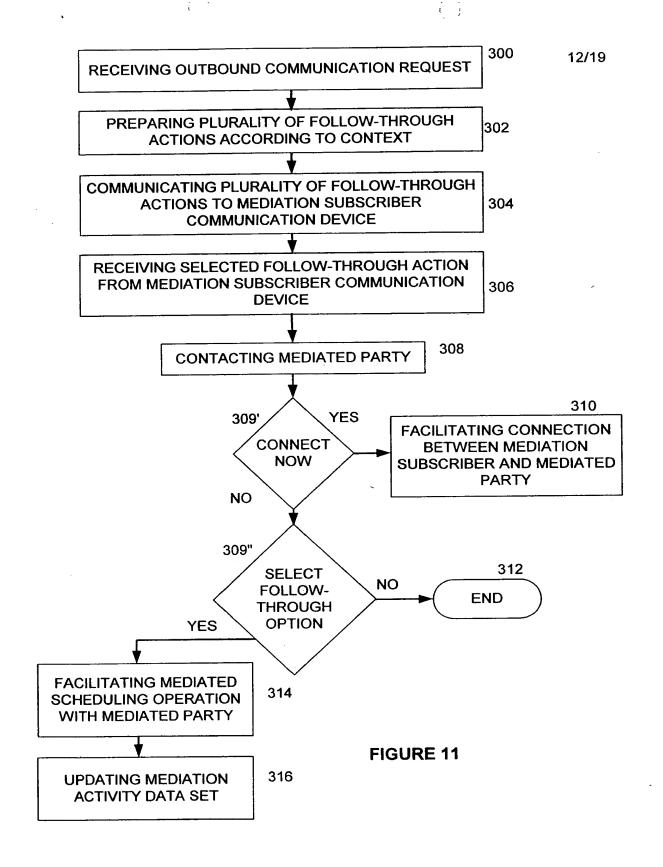


FIGURE 9





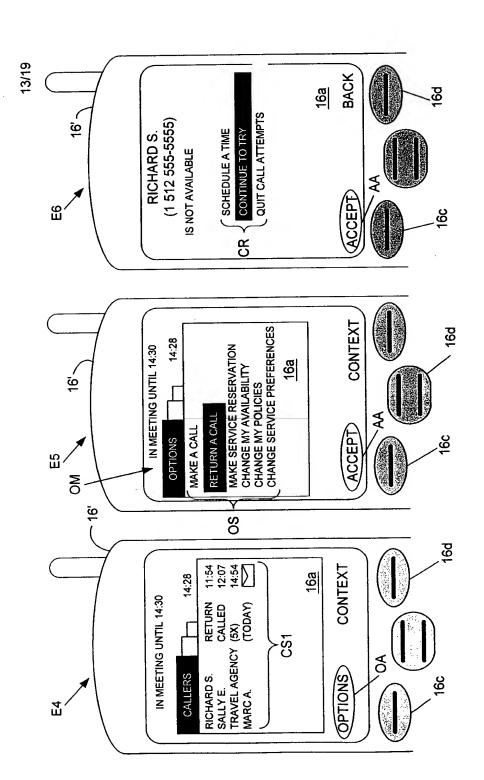
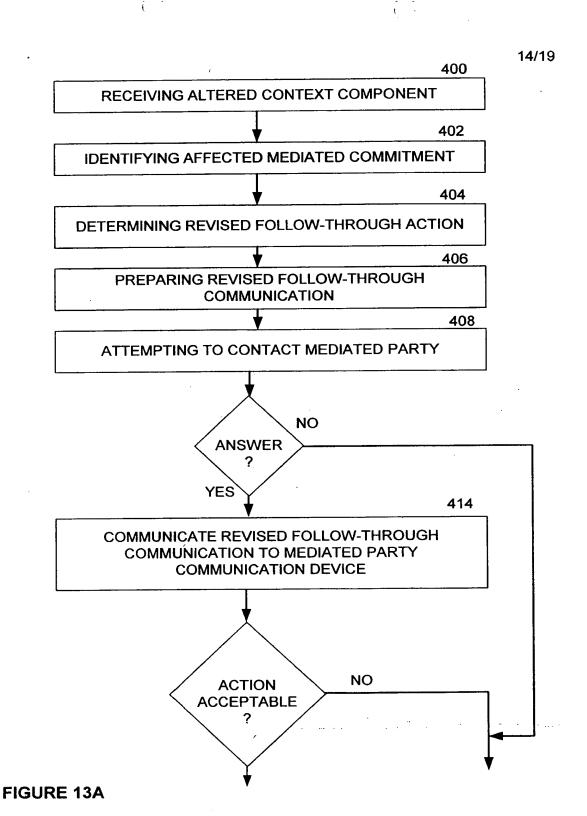
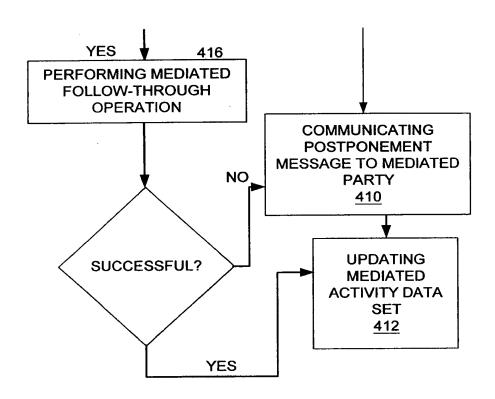


FIGURE 12





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Method and System for Facilitating

Mediated Communication

Inventor: Richard L. Schwartz et al.

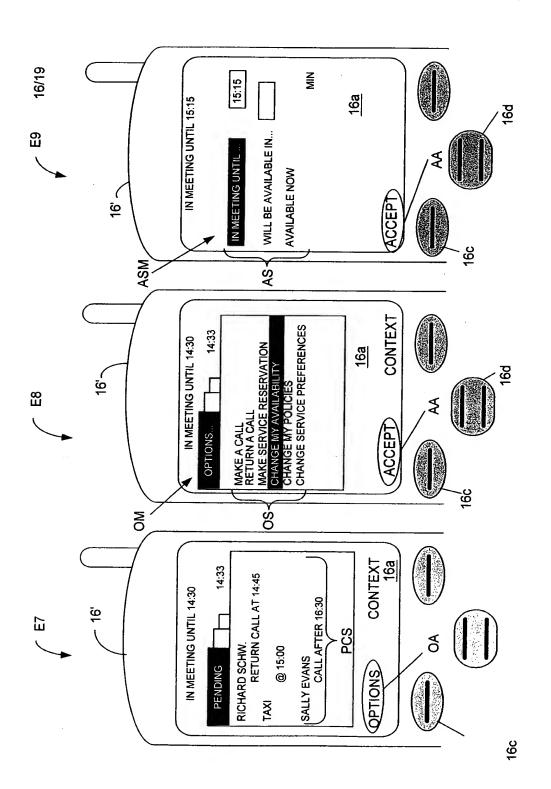


FIGURE 14

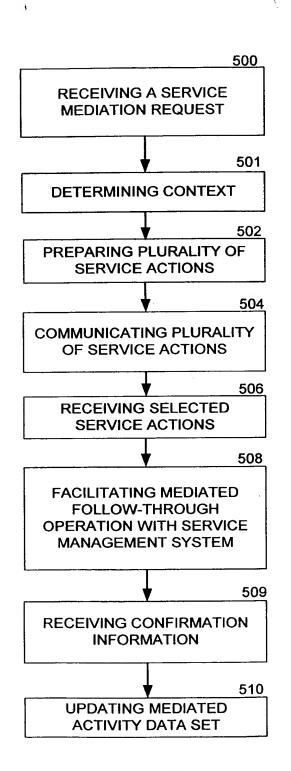


FIGURE 15

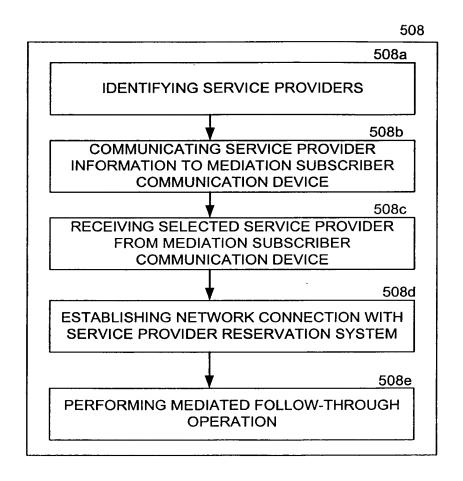


FIGURE 16

Atty Dkt: 073612.0104

Method and System for Facilitating

Mediated Communication

Inventor: Richard L. Schwartz et al.

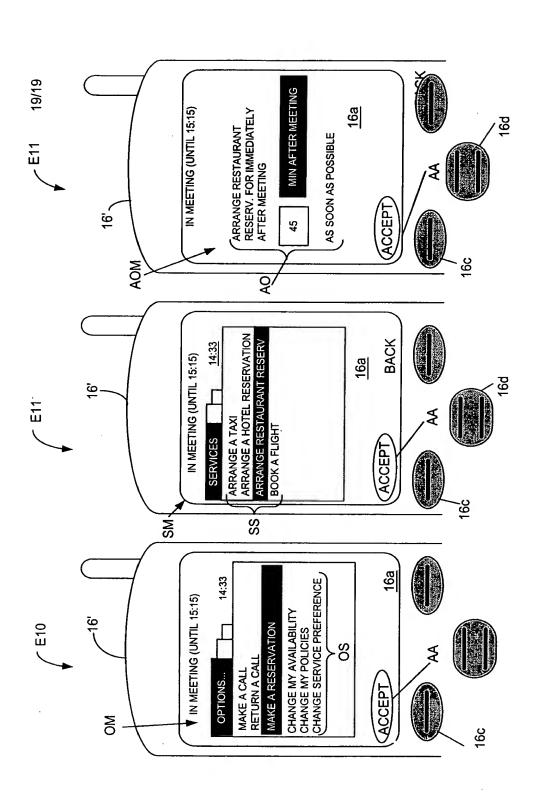


FIGURE 17